Benicia, CA

Population: 28,156
Budget: $89.6M

Economic Development Goals:
- Improve permitting process
- Onboard and train new staff
- Meet State housing laws
- Data capture and tracking metrics
Rewiring an Outdated Workflow to Enable Goals

Create Your Benchmark: (e.g., Current Total Processing Time: 6 Weeks)
The Benefits of a Fully Digital Process

- **Submission**
  - Online Application and All Paperwork Submitted

- **Approval**
  - Multiple Reviews Conducted Concurrent with Inspection
  - Permit Granted

- **Payment**
  - Payment Made Online; Permit Sent Electronically

**Compare Results to Benchmark (e.g., 6 weeks → 7-10 Days)**
Improving Outcomes with Workflow Technology

- All staff collaborated on provider decision
- Staff collaborated workflow creation
- Active applications
- Completed applications (by type)
- GIS integration
- Specific development metrics (housing + commercial)
- Cannabis use permits
Questions?